The $2^{\rm nd}$ page is Anthem's 2004 Vision Benefits and guidelines. This information will be going out to all Anthem participants.

Anthem Blue Cross and Blue Shield Vision Administrative Offices 555 Middle Creek Parkway Colorado Springs, Colorado 80921



Dear Member:

Welcome to Anthem Vision! You are entitled to an annual vision examination each year for a \$20 copayment, as well as significant discounts on eyewear materials.

Anthem Vision contracts with many providers, including independent optometrists and ophthalmologists as well as retail locations featuring LensCrafters®. As a member of Anthem Vision, you have access to approximately 20,000 conveniently located providers nationwide. In order to find a provider near you, simply visit www.anthem.com, or call us toll-free at (800) 231-2583. To schedule an appointment with your Anthem Vision network provider; simply identify yourself as an Anthem Vision member and provide your social security number for fast, paperless determination and confirmation of benefits.

For your convenience we are providing you with an information card, which is attached below, to assist in communicating with Anthem Vision network providers. You may show this card to your Anthem Vision network provider when accessing benefits.

If you have any questions regarding your vision coverage please contact a customer service representative at (800) 231-2583 between 8:00 A.M. to 6:00 P.M. MST, Monday through Thursday, and 8:30 A.M. to 4:30 P.M. MST, Friday.

We look forward to serving your vision care needs.

Bruce MacGregor Sr. Manager Enrollment/Billing Anthem Vision

≥ Cut along the dotted line to carry with you

Anthem Vision

Anthem.

Customer Service and IVR: (800) 231-2583

Hours of Operation: M - Th 8:00 A.M.- 4:30 P.M. Friday 8:30 A.M.- 4:30 P.M.

An Independent Licensee of the Blue Cross and Blue Shield Association

For provider locations and additional information about the Anthem Vision plan visit us at:

www.anthem.com

Please send non-network vision claims to:

Anthem Vision 555 Middle Creek Parkway Colorado Springs, Colorado 80921

